

WATER TREATMENT QUESTIONNAIRE

Customer Details

Contact Name:	
Company Name:	
E-mail:	
Contact No:	
Country:	
Agent Name and Details (if applicable):	



Mark **(X)** for selections in the table below

Water Treatment Basic Information Requirements

1	What is the Water Source?	River		Borehole	
		Dam		Sea Water	
		Other Water Source:			
2	What is the Feed Flow Rate?				[m ³ /hr]
3	Has a Water Analysis been Done?	Yes		No	
4	What will the Product Water be Used for?	Drinking		Process:*	
5	Inlet Water Description				
5,1	What is the Turbidity of the Water?	NTU:		Description:	
5,2	What is the Colour of the Water?	mg/l Pt-Co		Description:	
5,3	Does the Water have a Smell or Odour?	Description/Comments:			
5,4	Does the Water have a Foul Taste?	Description/Comments:			
5,5	What is the Total Hardness of the Water?*	mg/l CaCO ₃		Description:	
5,6	What is the Total Dissolved Solids Concentration?***	mg/l		Description:	
5,7	Does the Water Taste Salty?	Yes		No	
6	Floor Space Available				[m ²]
7	Operations	New Build		Facilities Already Exist	

* Please provide the specification for the process water.

** Hardness can cause a white scale/residue on surfaces, and inside pipes, geysers and boilers

*** Total dissolved solids comprise inorganic salts (calcium, magnesium, potassium, sodium, bicarbonates, chlorides and sulphates)